



Quality Policy

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1 Statement of policy

Beacon Interim Management (BIM) is fully committed to quality. Our overriding objective is to put the client first in every aspect of our organisation. By constantly reviewing and updating of our processes, we endeavour to offer Interim Management services that meet the highest standards of quality, delivery and satisfy client's requirements and expectations.

BIM's business activity embraces the recruitment and provision of Interim Management services to the Public and Private sectors throughout the UK. At BIM, we believe that the drive for total quality throughout the business is vital to future growth, development and success of the company.

Our complete business focus on quality is based on the belief that we can only provide continuous satisfaction of our clients needs through effective systems implemented in a consistent manner reflecting the needs of both the customer and the business. To realise this, it is the policy of the Management Team to ensure continuous improvement in all aspects of the organisation. This is accomplished by setting realistic and measurable quality objectives, by providing the appropriate resources necessary for the achievement of quality and by equipping employees and contactors with the competencies necessary to achieve these objectives.

We are committed to monitoring the effectiveness of our systems by reviewing the client experience through feedback. This is supported by internal auditing of our processes and through regular management team reviews.

BIM is committed to maintaining a quality management system that not only meets the needs of its customers but also adds measurable value to the company and its stakeholders. The company also aims to ensure compliance with all industry related legislation and recognised good practice.

BIM's Quality Policy applies to all Employees and Contractors and is made available to all stakeholders through its publication on the BIM web site.

The Quality Policy will be reviewed and updated annually.